

Multimodal Traveller Information Services Data Quality Validation Phase

Stakeholder Identification

We are contacting you as a stakeholder in the field of Multimodal Traveller Information Services (MMTIS).

In the framework of the EU ITS Directive and the corresponding [EU Delegated Regulation](#) concerning MMTIS, quality of related data is of high importance to all involved service and data providers.

The [EU EIP platform](#) is working together with relevant stakeholders to establish a common framework to describe and assess MMTIS data quality. In this context, EU EIP has developed a proposal for MMTIS Quality Definitions, including relevant quality criteria and (minimum) quality requirements for individual MMTIS data types. The current proposal provides quality requirements for the following subset of static and dynamic MMTIS services:

- Connection links where interchanges may be made
- Network topology and routes / lines (topology)s
- Timetables
- Planned interchanges between guaranteed scheduled services
- Road network
- Cycle network
- Park & Ride stops
- Publicly accessible refueling stations
- Disruptions (all modes)
- Real-time status information
- Future predicted road link travel times
- Bike sharing stations
- Car sharing stations

Initial stakeholder engagement was at two [workshops](#), discussing individual insights on the quality topic and collecting a first feedback on the EU EIP Quality Definitions.

In-depth stakeholder engagement is now envisioned in form of a validation process. We will be asking stakeholders to take part in a survey, providing feedback on the proposed service criteria and levels. Following this, we will be working with stakeholders to determine appropriate assessment methodologies.

The initial survey phase will be launched in July. Stakeholders should have an interest in at least one of the services listed above and able commit around 30 minutes to take part in the survey.

Please help progress this work by contributing to the data quality validation. **Please get in touch by providing your name, email address and organisation** to Jacqueline Barr and Martin Jansen, (jbarr@ibigroup.com; martin@plannerstack.org).

Any contact details or information you provide will only be used for the purposes of the EUEIP Data Quality activity and will be securely stored. We will not share your data with any third parties.

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